



Mark Christopher de Vera Aquino

📍 Building 3, Street 704, Zone 51
Madinat Khalifa North, Doha Qatar

IT DIRECTOR | SYSTEM ARCHITECT | AI & AUTOMATION SOLUTIONS

PERSONAL INFO

D.O.B. 31-December-1974

Nationality Filipino

Language English / Tagalog

Mobile Chat +974 7734 6630
(WhatsApp)

Email mcv.aquino@gmail.com

Website <https://mark-aistudio.com/>

EDUCATION

B.S. COMPUTER SCIENCE
Adamson University
Manila, Philippines

SOCIAL MEDIA

<https://www.linkedin.com/in/mark-aquino-4b012010/>

IT Manager and System Architect with 25+ years of experience leading enterprise IT transformation across multi-company environments. Expert in building scalable infrastructures, integrating ERP platforms (Microsoft Dynamics 365, SAP HANA), and delivering automation-driven business systems that enhance operational efficiency and decision-making.

Proven track record in designing and deploying end-to-end digital ecosystems, including e-commerce platforms, mobile applications, and real-time integrated enterprise solutions. Currently focused on AI-driven automation and intelligent systems using no-code/low-code platforms, enabling future-ready, scalable business operations.

CORE COMPETENCIES:

- IT Strategy & Digital Transformation
- Enterprise Architecture & System Integration
- ERP Implementation (Microsoft D365, SAP HANA, E-Count, MINT)
- Infrastructure & Cloud Management (Multi-site / Enterprise)
- AI Automation & No-Code/Low-Code Solutions
- Cybersecurity, Backup & Disaster Recovery
- Web, E-Commerce & Platform Development
- IT Governance & Operational Excellence
- Team Leadership & Cross-Functional Collaboration

TECHNICAL EXPERTISE:

CLOUD & PLATFORMS:

Microsoft 365, Azure, Google
Workspace, Digital Ocean, Cloudways

ERP SYSTEMS:

MS DYNAMICS 365 F&O
SAP HANA
E-COUNT ERP
MINT ERP

INFRASTRUCTURE & SECURITY:

SOPHOS FIREWALL, VPN
NAS (SYNOLOGY, QNAP)
BACKUP & RECOVERY (VEEAM)

DEVELOPMENT:

LARAVEL, PHP, REACT, WORDPRESS,
SHOPIFY, WIX

AI & AUTOMATION:

CHATGPT, GEMINI, CLAUDE, N8N,
MAKE.COM, ZAPIER

DATA & ANALYTICS:

MS SQL SERVER, MYSQL
POWER BI

SEMINARS & TRAINING:

SUN CERTIFIED SYS ADMIN
FOR SOLARIS 10 OS SA-200
S10 / COMAT TRAINING SERVICES PTE
LTD, SINGAPORE

SUN LEARNING PLATFORM
WEB TRAININGS FOR
SPARC, X64 / X86, STORAGEES
SUN MICROSYSTEM WEBSITE
2008 – 2009

UBS-MVS (MULTI VENDOR SUPPORT)
FOR HP SERVERS, IBM BLADES, SUN
SERVERS, STORAGEES AND NETWORKS
UBS COLO SITE
2008 – 2009

PROFESSIONAL EXPERIENCE:

IT MANAGER

NABINA HOLDING, QATAR

DEC 2022
TO PRESENT

KEY CONTRIBUTIONS AND IMPACT:

- Drove enterprise-wide system integration strategy, connecting ERP, e-commerce, HR, and property platforms into a unified digital ecosystem
- Architected and implemented end-to-end system integrations between ERP (Microsoft Dynamics 365 F&O), e-commerce platforms, and internal portals
- Delivered Showroom Automation System with mobile-based QR inventory scanning and real-time order processing
- Designed and deployed:
 - HR Intranet & Employee Self-Service System
 - Property Management & Tenant Portal
 - Product Management & Sales Portal
 - Glass & Aluminum Customization Platform (Automated Quotation System)
- Managed enterprise IT infrastructure across multiple locations (showrooms, warehouses, offices)
- Ensured high availability, security, and disaster recovery readiness across all systems
- Led IT team operations, aligning technology strategy with business growth objectives
- Implemented AI-powered solutions including chatbot and visualization tools for customer engagement

IT LEAD / SYSTEM ARCHITECT

THAT'S LIVING, QATAR

JAN 2019
TO DEC 2022

KEY CONTRIBUTIONS AND IMPACT:

- **Built the entire IT infrastructure from the ground up**, enabling multi-location showroom expansion and scalable operations
- Designed and deployed **enterprise IT architecture + VPN infrastructure** across multiple countries
- Spearheaded **digital transformation** from manual Excel processes to ERP systems
- Led **SAP ERP implementation and integration** with in-house systems

AWARDS:

BEST SME DIGITAL TRANSFORMATION INITIATIVE 2023

QATAR DIGITAL BUSINESS AWARD BY
MINISTRY OF COMMUNICATION &
INFO. TECH.



FINALIST – BEST DIGITAL TRANSFORMATION 2024

QATAR DIGITAL BUSINESS AWARD BY
MINISTRY OF COMMUNICATION &
INFO. TECH.

CERTIFICATE OF APPRECIATION FROM NABINA HOLDING 2025

DIGITAL ADVANCEMENT. SYSTEM
INNOVATION AND TECHNOLOGICAL
TRANSFORMATION

- Architected and developed **custom ERP system**, including:
 - Sales, Procurement, Inventory & Warehouse
 - Online ordering (website integration)
 - Barcode & serial tracking
 - Inventory & Warehouse Management (with mobile app integration)
 - Financial Report modules (AR/AP)
- Managed cloud and enterprise platforms: Microsoft 365, Google Workspace, Digital Ocean
- Established **IT governance, security policies, and system scalability frameworks**

IT ENGINEER
LIVING IN, QATAR
JUNE 2009
TO OCT 2019

KEY CONTRIBUTIONS AND IMPACT:

- Managed **end-to-end IT infrastructure**, ensuring high system availability and operational continuity
- Administered **Windows Server and MS Exchange environments** supporting enterprise operations
- Led **hardware lifecycle management** across servers, desktops, CCTV, and enterprise devices
- Supported and optimized **MINT ERP system**, including:
 - Workflow design and system architecture
 - MS SQL Server management
 - Data integrity and performance optimization
- Collaborated with business units to align IT solutions with operational requirements
- Managed **website, FTP, and email systems**, supporting digital operations
- Delivered **user training programs**, improving adoption and efficiency
- Implemented **remote access solutions**, enhancing flexibility and accessibility
- Oversaw IT asset lifecycle and inventory management

COMPUTER ENGINEER
ADTECH NOVATION PTE LTD, SINGAPORE

JUNE 2008
TO MAY 2009

AS RESIDENT ENGINEER
UBS BANK - OUTSOURCED

RESPONSIBILITIES:

- Supported WINTEL and UNIX systems across enterprise environments
- Performed hardware lifecycle management and break-fix operations
- Managed server deployments, upgrades, and network patching
- Provided multi-vendor support (HP, IBM, Sun Microsystems)

AS FIELD ENGINEER:
SERVER RELOCATION PROJECTS

- United Overseas Bank – Jan to April 2008
- Singapore Polytechnic – June 2008
- Autodesk Singapore – August 2007

EARLIER CAREER

PHIL-NIPPON KYOEI CORP.
WINTEL ADMINISTRATOR / IT SUPPORT

GUZMAN COLLEGE & TECHNOLOGY
OIC COMPUTER DEPARTMENT

SYSTEMS TECHNOLOGY INSTITUTE
COMPUTER INSTRUCTOR

Mark Christopher de Vera Aquino